



ENTERTAINMENT LIMITED

Imagicaaworld Entertainment Ltd.

IMS POLICY

IEL-IMS-POL-002

Issue Date: 10 Jan.2025

REV-03

Quality, Environmental, Health and Safety Policy (Integrated Management System Policy)

We all at **IMAGICAAWORLD Entertainment Ltd.** (IEL) which is engaged in carrying out and managing operations of theme park/ Amusement park and water park, believe and are committed to provide Quality service to guests, interested parties, protecting Environment, preventing pollution to the environment, maintaining health and safety of our stake holders, our people, interested parties including visitors/communities - an essential and key factor for running a successful and sustainable business. We carry out this

- a) With positive attitude;
- b) Adhere to all applicable safety environment related legislations to enhance customer satisfaction;
- c) By setting up and strive to achieve objectives related to Quality, Environment , Health and safety of all concerned;
- d) By Identifying hazard locations, Occupational Health and safety risks;
- e) By Identifying significant environmental aspects and impacts, related risks;
- f) By Identifying risks related to quality;
- g) By having emergency preparedness plan to ensure safety of all;
- h) By reducing impact of above to lowest level or bringing those within acceptable limits;
- i) By taking timely corrective actions to eliminate non conformities and their causes;
- j) By involving workers' representatives in all major decisions related to occupational health and safety;
- k) By Promoting process approach and improvement culture within **IMAGIAAWORLD Entertainment Ltd;**
- l) By providing training to all concerned, motivating/supporting our employees;
- m) By obtaining customer feedbacks including complaints, analyzing them and taking appropriate suitable actions to reduce/eliminate undesired effects resulting in enhancing of customer satisfaction.
- n) By encouraging continual improvement in all our activities.

Managing Director

IMAGICAAWORLD ENTERTAINMENT LTD.

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